



Farmers Mutual Telephone IPTV User Agreement

Account Name: _____

Account Number: _____ Contact Number: _____

Service Address: _____

STEP ONE - CHOOSE PROGRAMMING

- SIMPLY BASIC** - \$34.95/month
- EXPANDED BASIC** - \$77.95/month (Includes Simply Basic Programming)

STEP TWO - ADDITIONAL OPTIONS

The following options require a subscription to Expanded Basic Service.

- DIGITAL TIER** - \$16.95/month
- STARZ/ENCORE** - \$14.95/month

STEP THREE - 1ST SET TOP BOX (STB) & WHOLE HOME FEATURE(S)

- NO HD & NO DVR** - \$16.95/month (Includes one set top box to one TV.)
- HD ONLY** - \$26.90/month (Includes one set top box to one TV & HD channels to all set top boxes.)
- DVR ONLY** - \$31.90/month (Includes one set top box to one TV & DVR to all set top boxes.)
- HD & DVR** - \$46.90/month (Includes one set top box to one TV, HD & DVR to all set top boxes.)

STEP FOUR - ADDITIONAL TV'S TO BE CONNECTED TO FMTC IPTV

- ___ **ADDITIONAL TV'S REQUESTED TO BE CONNECTED** - \$4.95 each/month
*Every TV that you would like connected to Farmers Mutual IPTV,
needs to have a STB from Farmers Mutual to obtain programming.*

- I am aware that a Cat5 connection is required at each TV location for IPTV service. A fee for labor and materials to run the Cat5 connection(s) will be billed to my account. Distribution to multiple TVs may require a switch. Switch prices start at \$50.00.
- I have read and agree to Farmers Mutual's terms and conditions for IPTV services.

Customer Signature: _____ Date: _____

SIMPLY BASIC \$34.95

2	KWCM-Pioneer PBS
4	WFTC MyNet
5	KSTP - ABC
6	Local Access
7	WCCO - CBS
8	C-SPAN
9	KMSP - FOX
10	Weather App
11	KARE - NBC
12	KSTC - Independent
13	C-SPAN 2
14	Decades
15	WxNow
16	Justice Network
17	MeTV
18	Antenna TV
19	This TV
20	QVC
21	TBN
22	Heroes & Icons

SIMPLY BASIC HD

1005	KSTP - ABC HD
1007	WCCO - CBS HD
1009	KMSP - FOX HD
1011	KARE - NBC HD

EXPANDED BASIC \$77.95**(Includes Simply Basic Channels)**

23	RFD
24	ESPN
25	ESPN2
26	Big Ten Network (BTN)
27	Fox Sports North (FSN)
28	ESPN Classic
29	ESPN News
30	NBC Sports Network
31	FS1
32	ESPNU
33	FSN Plus
37	Headline News
38	Travel Channel
39	Animal Planet
40	Cartoon Network
41	Disney
42	FOX News
43	Oxygen
44	tru TV
45	CNBC
46	MSNBC
47	CNN
48	Weather Channel
49	TLC
50	Discovery
51	History Channel
52	Food Network
53	A&E
54	HGTV
55	TBS
56	ID
58	USA
59	Lifetime
60	OWN
61	Hallmark
62	SyFy
63	FX Movie Channel
64	FreeForm
65	Bravo
66	E!
67	National Geographic
68	TNT
69	FX
70	FXX
108	Lifetime Movie Network

EXPANDED BASIC HD

1024	ESPN HD
1025	ESPN2 HD
1026	BTN HD
1027	FSN HD
1029	ESPN News HD
1030	NBC Sports HD
1031	FS1 HD
1032	ESPNU HD
1033	FSN Plus HD
1037	Headline News HD
1038	Travel Channel HD
1039	Animal Planet HD
1040	Cartoon Network HD
1041	Disney HD
1042	FOX News HD
1043	Oxygen HD
1044	tru TV HD
1045	CNBC HD
1046	MSNBC HD
1047	CNN HD
1049	TLC HD
1050	Discovery HD
1051	History Channel HD
1052	Food Network HD
1053	A&E HD
1054	HGTV HD
1055	TBS HD
1056	ID HD
1057	Velocity by Discovery HD
1058	USA HD
1059	Lifetime HD
1061	Hallmark HD
1062	SyFy HD
1063	FX Movie Channel HD
1064	FreeForm HD
1065	Bravo HD
1066	E! HD
1067	National Geographic HD
1068	TNT HD
1069	FX HD
1070	FXX HD
1108	Lifetime Movie Net. HD

DIGITAL TIER \$16.95

100	Golf Channel
101	Discovery Family
102	Science
103	Destination America
104	Military History
105	Crime & Investigation
106	American Heroes Channel
109	Boomerang
110	GSN
111	Outdoor Channel
112	Discovery Life
113	Disney XD
115	DIY
116	Disney Jr
117	Hallmark Movies & Mysteries
118	TCM
119	Nat Geo Wild
120	Hallmark Drama
121	Olympic Channel
122	SEC Network
126	Viceland
127	Fox Business Network
128	FYI (Biography)
130	GAC

DIGITAL TIER HD

1100	Golf Channel HD
1101	Discovery Family HD
1102	Science HD
1103	Destination America HD
1110	GSN HD
1111	Outdoor Channel HD

1113	Disney XD HD
1115	DIY HD
1117	Hallmark Movie & Mysteries HD
1118	TCM HD
1119	Nat Geo Wild HD
1122	SEC Network HD
1126	Viceland HD
1127	Fox Business Net. HD
1128	FYI (Biography) HD

MUSIC CHANNELS**With Digital Tier**

5001	HIT List
5002	Pop Adult
5003	Swinging Standards
5004	Jukebox Oldies
5005	Flashback 70's
5006	Everything 80's
5007	Nothing but 90's
5008	Maximum Party
5009	Groove Disco & Funk
5010	Dance Clubbin'
5011	Holiday HITS
5012	Classic Rock
5013	Rock Alternative
5014	Rock
5015	Alt. Rock Classics
5016	The Blues
5017	Adult Alternative
5018	Heavy Metal
5019	Folk Roots
5020	Alt. Country Americana
5021	Hot Country
5022	No Fences
5023	Country Classics
5024	Bluegrass
5025	The Light
5026	Gospel
5027	Soul Storm
5028	Urban Beats
5029	Classic RnB & Soul
5030	Hip Hop
5031	Jazz Masters
5032	Jazz Now
5033	Smooth Jazz
5034	The Chill Lounge
5035	The SPA
5036	Easy Listening
5037	POP Classics
5038	Classic Masters
5039	Chamber Music
5040	Broadway
5041	Eclectic Electronic
5042	Y2K
5043	Jammin'
5044	Latino Tropical
5045	Today's Latin Pop
5046	Retro Latino
5047	Latino Urbana
5048	Rock en Espanol
5049	Romance Latino
5050	Kid's Stuff

STARZ/ENCORE \$14.95

425	STARZ
426	STARZ Edge
427	STARZ in Black
428	STARZ Kids & Family
429	STARZ Cinema
430	STARZ Encore
431	STARZ Encore Westerns
432	STARZ Encore Love
433	STARZ Encore Suspense
434	STARZ Encore Black
435	STARZ Encore Action

Farmers Mutual IPTV Terms & Conditions

EQUIPMENT INFORMATION

If you are choosing our IPTV Service, Farmers Mutual (FMTC) will provide you with the necessary receiver and remote control necessary to enjoy the IP TV Service at a monthly fee. The receiver is not for sale, and is legally available from us solely for the use of our services. It is and remains the personal property of FMTC.

DELIVERY AND RIGHT OF ENTRY

You are either the owner of the premises on which FMTC's equipment is to be installed or you shall obtain such permission from the owner of the premises in which you reside. You agree to allow us to enter your installation address, at any reasonable time, to inspect, repair, replace or remove the equipment. You hereby grant FMTC right of way by the shortest practical route over your premises to provide cable services. All work done by FMTC on your premises, including installation & removal of equipment, shall be done in a workmanlike manner. You agree not to remove equipment from that address except to return it to us.

CUSTOMER USE, CARE AND REPLACEMENT OF EQUIPMENT

You agree to take reasonable care of the equipment and agree not to open the equipment (except to change batteries in remote control devices), take apart, or alter it in any way. If you notify us of equipment failure (except for damage caused by misuse or abuse), we will repair it or exchange it for properly functioning equipment. PLEASE NOTE: The manufacturer recommends NOT placing any other equipment directly underneath or directly on top of the receiver (i.e., Do not stack it directly with your VCR or stereo). You are responsible for all damage to the equipment, beyond reasonable wear from normal use, which occurs before you return or surrender it to us. The equipment must be in a fully usable condition when returned. If you fail to return the equipment to us in a timely manner in accordance with your commitment herein, you understand and agree that the costs and damages we will incur are not readily ascertainable and are difficult to predict or calculate at this time. You agree that a reasonable estimate of our damages is \$500.00 for the receiver and \$15.00 for the remote control. You understand and agree that such amount includes consideration of the future availability and replacement value of the equipment, loss of revenues associated with the equipment, the possible use of the equipment for unauthorized interception activities by others, costs associated with our attempts to recover the equipment from you and other factors.

PAYMENT FOR USE OF SERVICE AND FAILURE TO COMPLY WITH AGREEMENT

Your use of the equipment and the services you receive are subject to the various policies of FMTC. Such policies and practices are subject to change from time to time. Monthly fees for use of the equipment and services are billed in advance. If you receive merchandise in connection with cable service, FMTC shall not be liable for its quality, or for the representations or warranties of its sellers and/or manufacturer, or for any damage or injury resulting from its use that is not caused by the direct negligence of FMTC. You understand and agree if you fail to comply with your commitments contained herein or with any term of the agreements under which you are receiving services from us, we may do any combination of one or more of the following:

1. terminate your right to use the equipment;
2. terminate your right to receive services from us;
3. recover the equipment;
4. bring legal or other action (according to Minnesota Statute 609.52) for return of the equipment and any amounts due to us hereunder, together with liquidated damages for failure to return our equipment as required herein.

You agree to indemnify and hold FMTC harmless from claims or suits of any kind whatsoever including, without limitation, attorney's fees, liabilities, and other expenses for damage to person or property arising from the installation of FMTC's facilities to your premises, unless such liability, damage, or expense arises out of acts or omissions of FMTC, its employees, agents or servants. FMTC shall have no liability for interruptions of service, except that if service is interrupted for reasons within FMTC's control for more than 24 hours, FMTC will give you a service credit if you request one. If you are without cable television for a period exceeding 72 hours, credit will be issued for the duration of the outage.

IF YOU CHOOSE TO STOP USING THE EQUIPMENT

You may terminate your use of the equipment by calling our customer service number, or by writing to us. When you do so, or if we terminate your right to use the equipment as described above, we will ask you to return the equipment or we will send someone to your installation address to recover the equipment. You agree to cooperate and make yourself available to return the equipment to us.